SHOW DIRECTORY

The Changing Face of FM

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Welcome | Bienvenue

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Exhibitors | Companies listed in bold are IFMA Corporate Sustaining Partners.

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Special thanks to:
Tuesday, May 16 | Pre-conference

- **10:30 a.m. – 5 p.m.**
  Registration
  Convention Floor, 3rd Level
  If you registered online, you may pick up your tickets at the registration kiosk.

- **11 a.m. – 2:30 p.m.**
  Pre-Conference Sessions
  The following sessions are included in Full Event registration:
  Opportunities for FM Recognition: IFMA-RICS Suite of Credentials Informational Session, Room: Salon B
  Exploring the Internet of Things, Room: Confederation 3

- **1 p.m. – 5 p.m.**
  Deeper Dive Session
  Leading from the Middle – Influencing Without Authority
  Room: Salon B
  This pre-conference workshop requires separate registration. If you did not pre-register, you may sign up for it on site at Registration.

- **1 p.m. – 5 p.m.**
  Facility Tours
  If you pre-registered for a facility tour, please meet at Registration at 12:30 p.m. Remember to check in at Registration prior to the tour to receive your badge and ticket. All tours are walking tours.

- **1 p.m. – 6 p.m.**
  Workplace Evolutionaries (WE) Innovation Pre-Conference
  Cisco Innovation Center (Please meet at 88 Queens Quay West, Suite 2900 at 1 p.m.)
  This pre-conference workshop requires separate registration. If you did not pre-register, you may sign up for it on site at Registration.

Wednesday, May 17

- **8 a.m. – 5 p.m.**
  Registration
  Convention Floor, 3rd Level
  If you registered online, you may pick up your tickets at the registration kiosk.

- **8 a.m. – 9 a.m.**
  Continental Breakfast | Expo
  Convention Floor, Concert Hall

- **9 a.m. – 10:30 a.m.**
  Opening Roundtable Discussion
  Convention Floor, Ballroom

- **10:30 a.m. – 11 a.m.**
  Morning Break | Expo
  Convention Floor, Concert Hall

- **11 a.m. – 12 p.m.**
  Concurrent Educational Sessions 2.01 - 2.04
  Convention & Main Mezzanine Floors

- **12 p.m. – 1 p.m.**
  Lunch Panel Session
  Convention Floor, Ballroom

- **1 p.m. – 1:30 p.m.**
  Dessert & Coffee | Expo
  Convention Floor, Concert Hall

- **1:30 p.m. – 2:30 p.m.**
  Concurrent Educational Sessions 4.01 - 4.04
  Convention & Main Mezzanine Floors

- **2:30 p.m. – 3 p.m.**
  Afternoon Break | Expo
  Convention Floor, Concert Hall

- **3 p.m. – 4 p.m.**
  Concurrent Educational Sessions 5.01 - 5.04
  Convention & Main Mezzanine Floors

- **4 p.m. – 5:30 p.m.**
  Welcome Reception | Expo
  Convention Floor, Concert Hall

Thursday, May 18

- **8 a.m. – 9 a.m.**
  Leadership Roundtable/Town Hall Meeting
  Room: Salon B

- **8:30 a.m. – 3 p.m.**
  Registration
  Convention Floor, 3rd Level

- **8:30 a.m. – 9:30 a.m.**
  Continental Breakfast | Expo
  Convention Floor, Concert Hall

- **9:30 a.m. – 10:30 a.m.**
  Concurrent Educational Sessions 6.01 - 6.04
  Convention & Main Mezzanine Floors

- **10:45 a.m. – 11:45 a.m.**
  Concurrent Educational Sessions 7.01 - 7.04
  Convention & Main Mezzanine Floors

- **12 p.m. – 1:15 p.m.**
  8.0 Closing Lunch Session
  Convention Floor, Ballroom

- **1:15 p.m. – 1:45 p.m.**
  Dessert & Coffee | Expo
  Convention Floor, Concert Hall

- **1:45 p.m. – 3 p.m.**
  Roundtable Huddles
  Convention & Main Mezzanine Floors
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| 9 a.m. - 10:30 a.m. | 1.0 Opening Roundtables Session                                             | The Growth & Resilience of the Organization & the Person: A Goal-achieving Model  
Steve Piscitelli                                             |
|              | 2.01 - 2.04                                                            | Making a More Effective Business Case to the C-suite                     |
|              | 2.01                                                                   | WE Case Studies from Toronto                                             |
|              | 2.02                                                                   | Speech Privacy & Sound Masking in Modern Architecture                    |
|              | 2.03                                                                   | Real Estate: What's Hot & What's Not - Current & Future Perspectives      |
| 11 a.m. - 12 p.m. | 2.01 2.02 2.03 2.04                                                     | concurrency exhibition                                                   |
| 12 p.m. - 1 p.m. | 2.0 Lunch Panel Session                                                                 | The Open Office Movement: Does One Size Fit All For Workplace Design?  
Lisa Fulford-Roy; Debbie Baxter; Andrea Wolf                         |
|              | 4.01 - 4.04                                                            | FM 2.0: A New Approach to FM, Moving From Tactical to Strategic         |
|              | 4.02                                                                   | Where's the Next FM?                                                     |
|              | 4.03                                                                   | Global IWMS in Corporate Offices Sector: How to Embrace Best Practices & Plan for a Roadmap |
|              | 4.04                                                                   | Crafting Alliances: Rethinking our Approach to Enabling Better CEO Decisions in Place & Technology |
| 1:30 p.m. - 2:30 p.m. | 4.01 4.02 4.03 4.04                                                   | concurrency exhibition                                                   |
| 3:00 p.m. - 4 p.m. | 5.01 5.02 5.03 5.04                                                   | Facility Management Performance: How Changing Your Thinking Leads to Improved Performance  
Boost Your Performance Through Organizational Re-commissioning  
Becoming the Ultimate FM  
Guiding Principles to the Implementation of Your Workplace Strategy |
<p>| 4 p.m. - 5:30 p.m. | 5.01 5.02 5.03 5.04                                                   | concurrency exhibition                                                   |</p>
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<td>7.01 Work, Life and Play: Building the Workplace Experience</td>
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<td>9.0 Facilitated Huddles: Demonstrate Your Brilliance – In Action</td>
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**Tracks**
- Best Practices + Quality or Leading & Bleeding Edge
- IFMA Volunteer Leaders
- Leadership & Management
- IFMA Partnership Track = Cutting Edge Solutions

**Council and Community Specific Sessions**
- FMCC
- ITC
- REAL Council
- WE Community
1.0 Opening Roundtable Discussion: The Growth & Resilience of the Organization & the Person: A Goal-achieving Model

Consortium Floor, Ballroom

Goals can be powerful motivators — they provide direction, purpose and energy. But if you’re not clear on the “what” and “why” of your goals, they can lead you in unhealthy directions. Discover a reflecting, removing and replacing strategy that focuses on the growth and resilience of the organization and the person.

Speaker: Steve Piscitelli, Teacher, Workshop Facilitator & Author

Wednesday, May 17

11 a.m. – 12 p.m.

2.01 Making a More Effective Business Case to the C-suite

Room: Confederation 3

Best Practices/Quality | 200 level | Understand the key elements to overall budget and project approval. Learn how to leverage lost opportunity cost and true ROI in your financial model. Learn to leverage third-party experts to help make your case successful.

Speakers: Geoff Williams, General Manager, Corporate Event Centre at CHSI; Kevin Janus, Business Manager, Maximo CoE, Computerized Facilities Integration; Simon Davis, Vice President, Business Development, Serraview

2.02 WE Case Studies From Toronto

Room: Confederation 5

WE Community | Speaker: Kate North, Chief Strategist, Workplace IQ

2.03 Speech Privacy & Sound Masking in Modern Architecture

Room: Confederation 6

Cutting-edge Solutions | 100 level | Review research on current satisfaction levels in workplace environments; current design trends and associated acoustic issues; fundamental acoustic principles; and sound masking technology — what it can and cannot do.

Speaker: Todd Berger, CET, CTS-D, DMC-D, Field Sales Engineer, Cambridge Sound Management

Wednesday, May 17

12 p.m. – 1 p.m.

3.0 Lunch Panel Session: The Open Office Movement: Does One Size Fit All for Workplace Design?

Room: Ballroom

Best Practices/Quality | 200 level | Better understand the evolution of the workplace. Learn to ensure that your real estate supports your organizational culture and operations. Recognize that an ongoing partnership is required between FM, change management, HR, designers and IT to understand the end user’s core business and achieve the optimal real estate solution.

Speakers: Debbie Baxter, Vice President, Deloitte Real Estate; Cathy French, Global Director of Workplace Strategy and Design, Royal Bank of Canada; Lisa Fulford-Ray, Managing Director Workplace Strategy, National Occupier Services Group; CBRE Limited; Kate, North, Chief Strategist, Workplace IQ; Ram Srinivasan, Vice President, Consulting, Jones Lang LaSalle; Andrea Wolf MCR, w. SLCR, Real Estate and Workplace Strategist

Wednesday, May 17

1:30 p.m. – 2:30 p.m.

4.01 FM 2.0: A New Approach to FM, Moving from Tactical to Strategic

Room: Confederation 3

Leading & Bleeding Edge | 300 level | Explore how an in-house professional services team can respond to client demands and develop a strategic way of approaching FM to inspire better business performance.

Speakers: Greg Woodhouse, P.Eng., Engineering Manager, Brookfield Global Integrated Solutions; Nuno Duarte, P.Eng., Vice President, Professional Services, Brookfield Global Integrated Solutions

4.02 Where’s the Next FM?

Room: Salon B

IFMA Volunteer Leaders Training | 100 level | Hear from a panel of young FM professionals on topics important for FM today and critical for tomorrow, including leadership, cross-training, recognition and reward, career advancement, skill building, the role of technology, recruitment and the academic experience.

Speakers: Geoff Williams, General Manager, Corporate Event Centre at CHSI; Nick Heibein, FMP, PMO Lead - RBC Account, JLL

Speakers: Janice Cimbalo, Esq., MCR, Senior Vice President, JLL

Wednesday, May 17

9 a.m. – 10:30 a.m.

Sponsored by Brookfield Global Integrated Solutions

2.04 Real Estate: What’s Hot & What’s Not (Current & Future Perspectives From North America & Across the Globe)

Room: Salon B

REAL Community | 200 level | Acquire tools to assist you with portfolio planning and strategy. Learn what trends are occurring in your market compared to other markets throughout the world. Gain a basis for using this knowledge to utilize real estate more cost effectively.

Speakers: Janice Cimbalo, Esq., MCR, Senior Vice President, JLL

Wednesday, May 17

12 p.m. – 1 p.m.

Sponsored by VIVREAU Advanced Water Systems

3.0 Lunch Panel Session: The Open Office Movement: Does One Size Fit All for Workplace Design?

Room: Ballroom

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Speakers: Janice Cimbalo, Esq., MCR, Senior Vice President, JLL
4.03 Global IWMS in Corporate Offices Sector: How to Embrace Best Practices & Plan for a Roadmap
Room: Confederation 6
Cutting-edge Solutions | 300 level | Hear how Oracle Corp. successfully centralized the operation of its real estate and facilities worldwide, including the automation of a global and collaborative IWMS with a clear, yet agile roadmap. Speaker: Karolina Tyra, Senior Solutions Consultant, Oracle Corp.

4.04 Crafting Alliances: Rethinking our Approach to Enabling Better CEO Decisions in Place & Technology
Room: Confederation 5
REAL Community | 200 level | Discuss how to get a seat at the table early, craft an alliance, leverage technology and help CEOs make informed decisions to exploit their workplace for better business results. Learn to align enterprise goals with workplace, workforce and technology strategies and create a roadmap for success. Speaker: Diane Coles-Levine, MCR, Principal, Workplace Management Solutions

Wednesday, May 17
3 p.m. – 4 p.m.

5.01 Facility Management Performance: How Changing Your Thinking Leads to Improved Performance
Room: Confederation 6
Best Practices/Quality | 300 level | Managing performance in facilities is about making good decisions with limited resources. Better understand how we make decisions by learning lessons from “decision researchers.” Recognize the link between performance improvement, reducing errors and gaining insights. Learn to improve FM performance thorough insight and innovation. Speaker: Christopher Hodges, P.E. CFM, LEED AP, IFMA Fellow, Principal, Facility Engineering Associates

5.02 Boost Your Performance Through Organizational Re-Commissioning
Room: Salon B
Leading & Managing | 200 level | Review the characteristics of an under-performing organization. Learn to adapt the principles of operational gap analysis between where your operation is and where it should be to achieve operational excellence. Take away a realistic next-step plan that you can own and implement to raise the operations maturity score. Speakers: Teena Shouse, CFM, IFMA Fellow, Principal, FM Transitions | Peter Stroup, P.E., Director of Facilities, Harvard Medical School

5.03 Becoming the Ultimate FM
Room: Confederation 3
Cutting-edge Solutions | 300 level | Learn to implement a best-in-class approach to support the growth and development of FM professionals using standards, processes and procedures to create a real picture of where you want FM team members and your organization to go. Speakers: Jason Bates, Director, Transitions, Brookfield Global Integrated Solutions; Ron Shory, Vice President, Human Resources, Brookfield Global Integrated Solutions; Acklin Tellis, MBA, CHRL, National Director of Human Resources, Brookfield GIS

5.04 Guiding Principles to the Implementation of Your Workplace Strategy
Room: Confederation 5
WE Community | 300 level | Learn how to define and develop planning and data management principles that can be used throughout the implementation of your workplace strategy. Discover how to link the tactical to the strategic to provide a measurable foundation and define appropriate metrics. Take away a simple method to score your current situation and allow for improvements. Speakers: Cheryl Jefferies, Vice President, HOK Inc.; Paul Mckenzie, P.Eng, Senior Vice President, Managing Principal, HOK Canada Inc.

Thursday, May 18
9:30 a.m. – 10:30 a.m.

6.01 Tipping Perception; Overturning Convention
Room: Confederation 5
WE Community | 200 level | The ideal workplace strikes a balance between people (HR), place (FM) and technology (IT). Modern workplaces are designed around choice, balance and focus to meet the demands of today’s enlightened worker. Discuss how place and technology work together to improve worker engagement and performance. Gain ways to deal with resistance to change and perception. Speakers: Sven Govaars, MCR, SLCR, Strategist, Gensler; Dean Strombom, AIA, LEED AP BD+C, Principal, Gensler

6.02 The Value of Involvement: Volunteering With IFMA
Room: Salon B
Leading & Managing | 100 level | IFMA Toronto Chapter volunteers share the value gained from getting involved in the association. Discover the benefits of connecting with professional peers, serving your industry and expanding your experience. Speaker: Nick Heibein, FMP, PMO Lead - RBC Account, JLL

6.03 A Nobel Prize for Facility Managers? (What You Should Know!)
Room: Confederation 3
FM Consultants Council | 200 level | Oliver Hart and Bengt Holmstrom were awarded the Nobel prize for their research and insights into modern contract theory. Learn how contracts affect our society and subsequent behavior. Learn to create an effective RFP, incorporating realistic objectives and monitoring mechanisms as part of the governance plan. Speakers: Teena Shouse, CFM, IFMA Fellow, Principal, FM Transitions; Peter Stroup, P.E., Director of Facilities, Harvard Medical School
6.04 Real Estate 2030: A Workshop in Transformative Future Thinking for the Profession
Room: Confederation 6
REAL Community | 200 level | What is the role of real estate today? Led by the editors of the IFMA Foundations’ 2016 book, “Work on the Move 2,” this session is an exploration into the future to help us envision how we can work smarter and more effectively by experimenting with and deploying new technologies. **Speakers:** Nancy Sanquist, IFMA Fellow, AIA Associate, Vice President of Global Strategic Marketing, Planon; Diane Coles-Levine, MCR, Principal, Workplace Management Solutions

Thursday, May 18
10:45 a.m. – 11:45 a.m.

7.04 The Real Estate Paradox: Options & Investments
Room: Confederation 3
REAL Community | 200 level | Discover areas where disruptive forces such as technology, finance, leasing contracts and access to alternative workplaces can become opportunities to improve business. Take away three key steps for evaluating your current situations to create a real estate solution that provides a cultural fit for your organization. **Speakers:** David Karpook, Strategic Business Consultant, Planon Software; Janice Cimbalo, Esq., MCR, Senior Vice President, JLL

Thursday, May 18
12 p.m. – 1:15 p.m.

7.02 In Praise of Teams: A Success Roadmap to Leading Multi-cultural & Multi-geographical Facility Teams
Room: Salon B
Leading & Managing | 200 level | Get to the core of what makes a winning team. Gain techniques and practices available throughout the modern management ecosystem. Learn to manage issues of team culture, and acquire creative ways to attract and motivate talent, whether in-house or outsourced. **Speaker:** Tyrel Melville, FMP, Senior Regional Manager, Real Estate & Facilities, Caribbean South Hub, Scotiabank

Thursday, May 18
1:45 p.m. – 3 p.m.

7.03 The Facility Manager’s Guide to Information Technology, 2nd Edition
Room: Confederation 6
IT Community | 200 level | This panel discussion is based on selected chapters from “The Facility Manager’s Guide to Information Technology: An International Collaboration Between the IFMA Technology Council and GEFMA.” Join a lively discussion on the latest advancements in FM automation and gain guidelines for implementing them successfully. **Speakers:** Geoff Williams, General Manager, Corporate Event Centre at CHSI; Kevin Janus, Business Manager, Maximo CoE, Computerized Facilities Integration; Simon Davis, Vice President, Business Development, Serraview

8.0 Closing Lunch Session: Listen More – Demonstrate Your Brilliance
Room: Ballroom
Best Practices/Quality | 200 level | Communication is exhausting. Master new techniques to improve listening. Learn to practice the “Body Language of Best Listeners.” Develop a process for asking the perfect questions with the least number of words. **Speaker:** Mary Redmond, Chief Negotiator, Fearless Negotiator LLC

Thursday, May 18
1:45 p.m. – 3 p.m.

9.0 Roundtable Huddles: Demonstrate Your Brilliance – In Action
Room: Ballroom
Leading & Managing | 200 level | Put your skills to the test in these facilitated roundtable huddles. Take time to focus on developing the crucial communication skills discussed in the lunch session. Discuss problems you’ve experienced, overcome and witnessed. **Speaker:** Mary Redmond, Chief Negotiator, Fearless Negotiator LLC
In today’s ever-changing workplace, organizations are seeking ways to handle rapid and imminent change through maximum flexibility within their brick and mortar walls. Visit our booth to see how ezobord, Starwall, and Swiftspace can accommodate the needs of the more mobile, social, and collaborative way of modern business. This can be achieved using ezobord, an ‘outside the box’, sustainable furniture technology that transforms/ moves in seconds without tools. Starwall and ezobord provide users highly flexible solutions to creatively divide workspaces considering both privacy and acoustics, by using a combination of movable glass walls and an acoustical, tackable substrate called ezobord.

Brookfield Global Integrated Solutions
4175 14th Ave.
Markham, ON L3R 0J2 Canada
P: +1-905-943-0100
W: www.brookfieldgls.com

Brookfield Global Integrated Solutions is a leading provider of real estate management services, including facility management, project delivery services, energy and sustainability solutions, building performance management, workplace advisory and management, and real estate services. With a combined team of over 7,000 team members globally, BGS inspires better business performance across its clients’ real estate portfolios by developing and implementing real estate and facilities management strategies. Globally, BGS manages over 300 million square feet of client portfolios across 30,000+ locations in North America, Europe, Australia, New Zealand and Asia.

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P: +1-705-722-0806
W: www.buschsystems.com

Busch Systems has been a prominent designer and retailer of reusable wax and composting containers for 30 years, leading the way with an innovative and constantly expanding collection. As part of their commitment to the environment, all products are 100% recyclable and proudly made in North America.

Dana Hospitality L.P.
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Oakville, ON L6J 7L5 Canada
P: +1-905-829-0293
W: www.danahospitality.ca

Dana Hospitality creates delicious and nutritious food, making meals from scratch with fresh local ingredients, every day. Their passion for preparing great meals is reflected in their brand belief and how they behave. Dana Hospitality is privileged to serve thousands of delicious meals daily in over one hundred locations across Canada. High quality food ingredients are integral to elevating food preparation and presentation. Sourcing from local Canadian producers, greenhouse growers and dedicated farmers to create nutritious menus that are customized daily, ensuring the best possible taste experience.

Exhibitor Profiles

Booth: 301
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Booth: 302
AVT.ca
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AVT.ca is an established audio-visual systems-integration company with over 25 years experience in the industry. We focus on delivering end-to-end AV solutions for businesses and corporations, driven by their design/build philosophy. AVT.ca will act as your consultant, designer, vendor, installer and follow-up service team. If you have an idea AVT can make it happen! AVT is not a cookie-cutter – they engineer AV custom solutions. AVT can design an AV system that will blend into any environment, without changing the boardroom design, while working closely with architects and interior designers to provide the complete look required.

Booth: 303
Ayrsonics/Starwall/Swiftspace
104 Harmony Road
Ayl, ON NOB 1EO Canada
P: +1-519-573-5673
W: www.swiftspaceinc.com

In today’s ever-changing workplace, organizations are seeking ways to handle rapid and imminent change through maximum flexibility within their brick and mortar walls. Visit our booth to see how ezobord, Starwall, and Swiftspace can accommodate the needs of the more mobile, social, and collaborative way of modern business. This can be achieved using Swiftspace, an ‘outside the box’, sustainable furniture technology that transforms/ moves in seconds without tools. Starwall and ezobord provide users highly flexible solutions to creatively divide workspaces considering both privacy and acoustics, by using a combination of movable glass walls and an acoustical, tackable substrate called ezobord.

Booth: 304
Engie Services Inc.
550 Sherbrooke St. W., Suite 400
Montreal, QC H3A 1B9 Canada
P: +1-514-876-8748
W: www.engieservices.net

Engie Services is a provider of energy efficiency, facility management services and outsourcing for companies and communities. Their experts design, develop and manage tailored, smart and sustainable solutions, for customers’ benefit from airports to office parks and industrial sites. Engie Services is part of Engie in North America, which manages a range of energy businesses in the U.S. and Canada, including electricity generation and cogeneration, natural gas and liquefied natural gas distribution and sales, retail energy sales and energy optimization services. Engie (formerly GDF-SUEZ) employs more than 13,000 people worldwide and achieved revenues of CAN$9.4 billion in 2016.

Booth: 305
Horizant
135 Michael Cowpland Drive
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Horizant is a Canadian-based consulting and professional services firm headquartered in Ottawa, serving clients across the country, specializing in technology for corporate real estate, asset and facility management. Their approach to technology implementation focuses on engaging the client at every level of their organization, leveraging leading business practices and sustainable technology solutions like ARCHIBUS. With over 250 years of collective experience with integrated workplace management solutions, Horizant has successfully helped hundreds of public and private sector organizations from coast to coast.

Facility Fusion IFMA.org/Toronto
Luminex — they're here to help! and standardization, government rebates, installation, provides customized energy-efficient solutions for logistics facility is based in Etobicoke, ON, and is home nationally. Their corporate headquarters and main office, commercial-industrial, restaurant, healthcare platforms is available as a service, providing immediate and pro-active maintenance alerting. The Incenergy analyze usage patterns, provide visibility, reporting and pro-active maintenance alerting. The Incenergy connects Incenergy is an IoT platform that yields dramatic energy savings in commercial buildings. Incenergy connects the Amazon cloud to wireless devices to manage HVAC, lighting, and other energy loads, measure energy usage, analyze usage patterns, provide visibility, reporting and pro-active maintenance alerting. The Incenergy platform is available as a service, providing immediate payback and managing portfolios of building in retail, office, commercial-industrial, restaurant, healthcare and education sectors.

Booth: 200
Lumenix
15 Akron Road Etobicoke, ON M8W 1T3 Canada
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W: www.lumenix.com
Lumenix is a Canadian owned and operated, full-service energy management company, serving 125+ markets nationally. Their corporate headquarters and main logistics facility is based in Etobicoke, ON, and is home to 125+ employees and 50+ in-house installers. Lumenix provides customized energy-efficient solutions for commercial, industrial, retail and residential buildings. Services include on-site audit, product customization and standardization, government rebates, installation, warranty and energy reporting services. Contact Lumenix — they're here to help!

Booth: 300
Oracle
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P: +1-800-442-2425
W: www.oracle.com/goto/falm
Oracle Primavera Facilities and Asset Lifecycle Management Solution provides a single, integrated platform that brings together every phase of the facility life cycle. With best-in-class, robust, yet flexible capabilities, the solution is designed to solve simple and complex business process needs for the plan, build and operate phases of any facility. With it, you can balance resource capacity, allocate best resources, track progress and monitor project performance versus plan. Oracle’s solution empowers facility managers to be in full control of planning, building, operating and maintaining their entire facilities portfolio on a single integrated platform.

Booth: 201
Precision Concrete Cutting
P: +1-877-224-0025
E: info@safesidewalks.com
W: www.safesidewalks.com
Precision Concrete Cutting makes sidewalks safe. Their patented process makes ADA compliant sidewalks, eliminates fall and trip hazards, and saves you money. Their surveying and repair service is trusted by thousands of clients in the U.S. and Canada. Using proprietary technology and equipment to survey and repair sidewalks, for a fraction of the cost of sidewalk replacement, they can easily provide the service and data that others can’t.

Booth: 207
Skyfold
325 Lee Ave.
Montreal, QC H9X 3S3 Canada
P: +1-514-457-8787
W: www.skyfold.com
Skyfold is a unique, vertically folding acoustical retractable wall that neatly stores in the ceiling when not in use. In the down “closed” position, Skyfold is a two-sided, hard, rigid wall with an STC rating up to 62 (RW 59). Unlike conventional operable walls, Skyfold is fully automatic and does not require manual operation. Skyfold does not take up valuable floor space for storage pockets and does not require wall or floor tracks. Skyfold unfolds and retracts quietly and effortlessly. Changes in room configuration can be achieved within minutes by a simple keypad operation!

Booth: 507
SpaceIQ
1440 Terra Bella 845
Mountain View, CA USA
P: +1-650-372-4100
W: www.spaceiq.com
SpaceIQ turns the workplace from a cost center into a competitive advantage. SpaceIQ provides a leading cloud-based CAFM/IWMS system developed in collaboration with some of the world’s most innovative, employee-centric companies. Powerful yet easy to use, it combines Silicon Valley tech expertise and industry best practices with one goal in mind: helping to transform your office into an efficiently run workplace that fuels collaboration, inspiration and productivity.

Booth: 304
TAB
180 Sparks Ave.
Willowdale, ON M2N 2S4 Canada
P: +1-905-444-0123
W: www.tab.ca
TAB makes technical information easy to store, find and use. They are experts at optimizing the way you work with electronic documents and physical records to reduce risk, increase efficiency and save money. Please stop by booth 304 to learn more about TAB filing storage solutions, scanning services and records management managed services.

Booth: 503
Techni+Contact Canada Ltd.
3775 Taschereau Blvd., Suite 200
Pointe-Claire, ON H9R 1A3 Canada
P: +1-514-320-8451
W: www.technicontract.com
Since 1979, Techni+Contact Canada Ltd. has been sending custom installers and integrators as a one-stop shop for A/V equipment and accessories. They pride themselves on offering excellent customer service, which is timely, reliable and personalized. They offer flexible financing arrangements sensitized to your situation, expert training - products need to be integrated into larger applications, they walk you through it step-by-step - and design consulting - when you need to understand how things can be designed in different ways for different customer goals and requirements.

Booth: 501
Tremco Roofing & Building Maintenance
50 Beth Nation Drive
Toronto, ON M4W 1G6 Canada
P: +1-416-467-2400
W: www.tremcoinc.com
For over 75 years, Tremco Incorporated has been the leading provider of roofing products, maintenance, and replacement, restoration and repair services, as well as the innovator of many other products and services dedicated to roofs and the building envelope. They support clients with 11 manufacturing plants and over 2,000 employees worldwide. Our 20+ Field personnel are highly trained and experienced in roofing processes, products, and installation. Our service division, Weatherproofing Technologies, Inc., is the first roofing services organization to be ISO 9001:2000 certified.

Booth: 203
Triple J Contracting Inc.
14845 Yonge St., Suite 504
Aurora, ON L6G 6H8 Canada
P: +1-888-226-8892
W: www.triplejcontracting.ca
Triple J Contracting has been providing effective service solutions for commercial, industrial, medical, educational and government clients throughout Canada since 1998. With their in-house trades and network of trusted contractors, Triple J is a one-stop solution for all your facilities requirements. General services include snow removal, housekeeping, landscaping and skilled contractors that include mechanical, electrical, construction and concrete trademan. The convenience is priceless! Triple J is driven to do the absolute best for their customers and partners by understanding what’s important to you. Experience - Quality - Price - Dependability - Safety - Peace of Mind. Triple J’s #1 goal is to make your job easier!
Managing CEUs & CFM Maintenance Points

You are eligible to receive Continuing Education Units and Certified Facility Manager® maintenance points for attending sessions at IFMA's Facility Fusion Canada.

To receive CEUs:
- Pay the CA$15 processing fee via registration.
- Log into the Attendee Service Center. Your login information was sent to you when you registered for the conference.
- Complete the session evaluation, then take the five-question CEU assessment.
- After passing the assessment, you will be able to download your certificate of completion.
- CEUs may only be earned upon successful completion of the assessment.

Individuals seeking CEUs or LUs from other organizations must contact those organizations for instructions on self-reporting credit hours.

To receive 15 CFM maintenance points:
- Record your attendance for the 2 day conference on your CFM Recertification Form in CAMP.
- At re-certification time, submit your completed CFM Recertification Form.

IFMA has been accredited as an Authorized Provider by the International Association for Continuing Education and Training (IACET). In obtaining this approval, IFMA has demonstrated that it complies with the ANSI/IACET Standard, which is widely recognized as the standard of good practice internationally. As a result of their Authorized Provider accreditation status, IFMA is authorized to offer IACET CEUs for its programs that qualify under the ANSI/IACET Standard.
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